*Insert hospital logo here and amend any red text below*

# **Feedback Form for Comments and Questions**

This form has been given to you to help you think about questions or comments you might have. There are some examples below but you can provide feedback about any of your experiences or thoughts about your care. We really value your thoughts and these are an important part of your hospital review. We want to make sure that we answer any questions you might have. You are not limited to using this form and there is no time-limit for your questions, even if you think of something after the review. If you have questions later, you can get in touch with your key contact.

Please don’t feel that you have to give us any feedback - we understand that some families won’t have any comments or questions. You do not have to use this form but if you do, you can post it using the self-addressed envelope or email it, or you can call your key contact with any questions or comments. You can also complete the form online at [*insert link, delete as appropriate*]. If you need this form with bigger text or in a different language please let us know, or you can speak on the phone instead.

|  |
| --- |
| Comments or questions about any aspects of your pregnancy. Were you able to access healthcare when you wanted to? Was there anything you were unsure about? Do you feel that you were supported? |
| Comments or questions about hospital care. Did you feel like your medical care was appropriate? Did you understand what you were told and what was happening? Did you feel involved in decisions being made? |
| Comments or questions about the hospital team or bereavement team, your treatment or the support after your baby/ies [*delete as appropriate]* died. Did you feel well supported? Were you able to talk to someone about what would happen next and what you wanted to do? Did you feel that your wishes were respected? |
| Comments about anyone else involved in your care. This might include community midwives, your GP, counsellors, chaplains, a hospital complaint system, The Patient Advice and Liaison Service (PALS), or a Patient Experience Team. |
| Is there anything that you have questions about? This could be about medicines, procedures or treatment plans, or decisions that were made to do, or not to do, something. |
| Please use this space if you have any other comments or questions for the review team. |

Thank you for providing your comments. We will answer any questions you have.